

# OUR PLANT WARRANTY POLICY

Warranty only applies to plants purchased and installed by Prairie River Gardens team.

Now that your garden is planted we hand over the responsibility of each plant's health to you. However, should any plant exhibit abnormal appearance compared to its neighbouring plants please give us a call.

We will replace any plant (herbaceous perennial, woody shrub or annual) within 30 days if it has died, as long as the other plants surrounding it are healthy.

If we return to replace a plant and it is clear that many of the plants in the design have been neglected we will replace at 50% of the plant cost plus our labour. Please remember to water your plants and be observant of any unhealthy characteristics like dry leaves (too little water) or yellowing leaves (too much water).

We cannot take responsibility for any plant that is destroyed by insects, animals or hail. In the case that a plant is eaten or damaged give us a call. We will do our best to find a replacement that is less appealing to your local wildlife and we will charge 50% of the plant cost plus our full labour price. (PST applicable).

If you are leaving for an extended period of time (to the lake or on vacation) please find someone to water your garden or give us a call and we can perform this task at a base rate. We are available from Monday to Friday.

Trees fall under a one year warranty following the same rules as above. Please protect your trees from rabbits. This can easily be done by wrapping tinfoil around the trunk up to 3 feet off the ground. If a rabbit chews off the bark in a complete circle around the tree trunk, the tree will need to be replaced and better protected, (at your cost).

As our climate continues to change, our prairie winters become less predictable. For winter care we recommend covering all open garden space with sealed bags of leaves or alternatively blowing as many leaves onto the garden as possible to create a blanket of leaves. Simply pile the bags on top of your perennials. If you have pruned your shrubs back then you can pile bags on them too, otherwise gently pile bags around shrubs to avoid breaking branches. We are not responsible for any plant that does not make it through the winter.

Trees and Shrubs purchased from Lakeshore tree farms do carry a winter kill warranty on them. We will retain these receipts in the case that a tree or shrub from this supplier does not make it through the winter. All other trees, shrubs and perennials are void of winter kill Warranty.

You can prevent winter kill by properly watering in your trees and shrubs before the ground freezes, be careful in heavy clay soil to not overwater before winter sets in. Allow snow to pile up around the base of trees and shrubs to act as insulation from the cold and the sun.



Now that your garden has been planted we hand over the responsibility of caring for each plant, to you. This responsibility does not have to be taxing on your time; it can easily be worked into your weekly routine. Spending 30 min to an hour a day tending to your garden is the perfect way to start your day with a calming practice.

Each plant we have installed has a small well around its base. This design traps water and allows it to slowly sink in around the plant's roots. We recommend filling the well of each plant every day in the early morning and again in the late evening, for one full week after installation. Be observant and use common sense. If you see any yellowing leaves, dial back on the amount of water. If you see dry leaves, add an extra watering session. You can use your hand to feel how wet the soil is around your plants, stick a couple fingers into the soil a few inches down to gauge how deep that water is going.

\*If you have automatic irrigation with micro spray heads or drip line please water as follows: For your micro Spray heads 5 minutes a day (not 15 minutes every three days) is good. If it is hot out, 30+ you can do 5 minutes in the morning and the evening. Again increase or decrease as you see fit. For Drip line 10 minutes a day or 10 minutes twice a day when it is hot. Again only water in the early morning or later evening when it is not as hot out.

After one full week you can begin to water once a day early in the morning or late in the evening. Never water in the full heat of the day.

After fourteen full days you can cut watering back to once every other day. At this stage you will fill the well of each plant with water and allow it to fully soak in, then immediately refill each plant well once more. These infrequent deep waterings will encourage the plant roots to grow deep down into the soil where moisture is more readily available, increasing your plant's survival chances in the case of a drought. Remember to be observant and take note of any plant exhibiting unhealthy characteristics.

Trees require deep watering to establish their deep root systems. For every foot of growth run the water for 5 minutes on a slow flow. Do this three to five times a week. Keep an eye on the tree for any signs of over or under watering.

Perennial plants can be relatively low in maintenance needs. Each spring many herbaceous perennials will need to be cut back to one or two inches above ground level. If you plan on doing this work yourself please consult the plant list you were given and do a quick check to see what each plant requires in terms of annual pruning. If you need help give us a call #306-715-8000 and we would be happy to help prep your garden for the summer. Plants can be cleaned up in the fall, however you will lose all winter interest (we like the look of grasses and seed heads poking up through the snow, and birds love it too).



Weeding can easily be managed with a stirrup hoe. If your landscape includes mulch then weeds are easily pulled out by hand.

We hope your new garden inspires you to spend some time outside each day. If you take time to observe you will notice bees, butterflies and other insects begin to populate your garden, attracting birds in the process. You will begin to notice that the flowers you so treasure for their beauty and colour are treasured by other creatures for their abundant food sources and materials. Your garden will nourish the environment around you.

